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DCBB302

Reg. No.

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III Semester B.B.A. Degree Examination, January/February - 2025

BUSINESS ADMINISTRATION

Organisational Behaviour

(NEP Scheme Freshers and Repeaters)

Paper : 3.2

Time : 2½ Hours

Maximum Marks : 60

Instructions to Candidates:

Answers should be written in English only.

SECTION - AAnswer any **Five** of the following questions. Each question carries **2** marks. (5×2=10)

1. a) Define organisational behaviour.
- b) What do you mean by team dynamics?
- c) Mention any two types of individual behaviour.
- d) Give the meaning of organisational development.
- e) What is resistance to change?
- f) Mention any two types of teams.
- g) What is sensitivity training?

**SECTION - B**Answer any **Four** of the following questions. Each question carries **5** marks. (4×5=20)

2. Explain the objectives of organisational behaviour.
3. What are the five stages of group formation?
4. Briefly explain the importance of organisational change.
5. Discuss the various steps in organisational development.
6. Explain the conditions for optimal success of organisational development.

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SECTION - C

Answer any **Two** of the following questions. Each question carries **12** marks.

(2×12=24)

7. Explain the importance of organisational behaviour.
8. Briefly explain the sources and resolutions of organisational conflict.
9. Explain the factors influencing organisational change.

SECTION - D

Answer any **One** of the following questions. This carries **6** marks.

(1×6=6)

10. Draw Blake and Mouton managerial grid.
11. List out any six personality traits of successful business leaders.

